



Ontario Health
Toronto

Sent on behalf of Wilfred Cheung, Interim Vice President, Strategy, Integration, and Planning Ontario Health, Toronto

To: All Toronto Central LHIN Funded Community Providers

Re: Toronto Region COVID-19 Information Update

We want to acknowledge the commitment of your organizations—both individually and collectively—over these last days and weeks in response to the COVID-19 pandemic and your support and dedication to our high risk and vulnerable patients/clients, caregivers, and families.

We recognize that during this rapidly changing time, it may be difficult to gather and centralize all of the information around COVID-19. The Toronto Central LHIN has collated current resources and information for ease of access. Attached you will find a guidance document developed for your reference as you continue to evolve your plans around COVID-19. We have heard consistent themes across the healthcare sector and have consolidated the information and tools around those themes. Please note that the information is current as of March 19, 2020, we will continue to share updated information and tools.

We have heard from many of the need for Personal Protective Equipment (PPE). As a first step, we have collected PPE & Supply information, based on the results of PPE & Supply survey that was sent to you. Thank you for completing that survey. As a next step, we are establishing a PPE & Critical Equipment working group with cross-sector representation, co-chaired by Nancy Kraetschmer, Director, Quality, Safety and Risk and Chief Privacy Officer, Ontario Health (Toronto) and Rob Burgess, Senior Director, Pre-Hospital Medicine, Emergency Preparedness and Patient Flow, Sunnybrook Health Sciences Centre with the goal of developing a Regional Plan for PPE & Supply. Updates will be shared as they are available.

We have also centralized a document that captures those programs and services that organizations have modified to respond COVID-19. As this is a rapidly evolving environment that we are all adapting to in the moment, this document may not have the most up-to-date information. The document is intended to provide you with information to connect with your local partners as you collectively respond to the COVID-19 pandemic while taking care of your clients.

The Toronto Region continues to operate an Ontario Health Toronto Region Planning & Implementation Table comprised of leaders across the healthcare system in response to COVID-19. The table has established working groups focused on: hospital, home care, LTC, primary care, community and personal protective equipment. Stacy Landau (SPRINT), Ashnoor Rahim (Woodgreen), and Cliff Ledwos (Access Alliance) are co-leads on the community working group. As a result of this work, the Toronto Region has established Assessment Centers, Clinical Assessment Guidelines and Triage Criteria, and Active Screening policies.

This is an unprecedented time in our health care system, we thank you and your staff for your continued efforts to keep our communities safe and healthy.

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